



Arizona Department of Public Safety Crime Victim Services Newsletter

Issue Number 25
June 30, 2004



Liberty through Law and Laws for Liberty

Crime Victim Services
www.azvictims.org

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The mission of the Arizona Department of Public Safety's Crime Victim Services Unit is to effectively administer VOCA Assistance funds by ensuring appropriate and accessible services are available to crime victims, enhancing the delivery of those services through technical assistance, training opportunities, and promoting a continuum of care for every victim in every community.



Agency Spotlight

The Arizona Chapter of the American Academy of Pediatrics (AzAAP) developed PATCHS (Promoting Access to Children's Health Services) to help improve health-related services for children at state-wide domestic violence shelters. PATCHS has been funded by the Governor's Office for Children, Youth and Families since 1998. All funding and coordination of PATCHS is provided through the AzAAP's non-profit organization, the Pediatric Foundation of Arizona, Inc.

In 2002, PATCHS received a 4-month planning grant to work with various agencies to design a program to better integrate early intervention services for children who have experienced domestic violence. During 2002-2003, PATCHS focused on implementing the program that the community agencies had developed, which resulted in a formal business relationship with the City of Phoenix Family Advocacy Center (FAC).

Chrysalis is also a partner and provides a Masters level Child Specialist to work with families at the FAC. Families are given the opportunity to meet with the PATCHS Child Specialist and participate in a extensive assessment process

that helps identify the needs and strengths of both the child(ren) and parents, and link them to available resources. While mothers attend a weekly support group offered at the FAC, PATCHS staff involve their children, ages 2-5, in an informal play program.

For further information or to volunteer to work with school age children during the summer, contact Bertha Martinez, PATCHS Project Coordinator at (602) 265-1950.

State Plan on Domestic and Sexual Violence

Governor Napolitano has released *The State Plan on Domestic and Sexual Violence: A Guide for Safety and Justice in Arizona*. The Governor's Commission to Prevent Violence Against Women was charged with the task of creating this State Plan. Subcommittees were formed in the following subject areas:

- * Prevention/Early Intervention
- * Victim Services/Crisis Response
- * Criminal Justice
- * Offender Treatment & Accountability
- * Sexual Assault
- * Data Collection

The State Plan consists of over 50 recommendations, including 13 that have been outlined in a special Children's Chapter to specifically address the needs of children who witness domestic violence.

An electronic version of the State Plan can be accessed at www.governor.state.az.us/cyf

and click on the Division for Women link.

Fiscal Year 04/05 VOCA Awards



DPS-VOCA Grant Coordinators reviewed applications totaling \$6,938,267 in renewing funding requests for Fiscal Year 2004/2005. DPS Director Dennis Garrett approved funding for 102 renewing one-year projects totaling \$6,782,044.

Contract packets were mailed to subrecipients in the middle of June.

Expiring Contracts

The end of the fiscal year can be hectic but it is important to submit your monthly financial reports on time so your grant can be closed out.

Quarterly reports for these expiring contracts for the period April 2004 through June 2004 are due by July 31, 2004. Remember to include the narrative portion covering July 1, 2003 through June 30, 2004.

Annual DPS Victim Assistance Survey

The annual DPS survey was mailed to all subrecipients in June. Your insight and knowledge of the victim services community is critical to providing an accurate picture of the services available. This infor-

mation is used to improve the arena of services to crime victims throughout Arizona. Surveys should be returned to DPS no later than July 15, 2004.

Training Opportunities

DPS VOCA staff developed an on-line evaluation tool to solicit the level of satisfaction from subrecipients on the new grants management system. One of the questions was regarding the need for additional training.

Based on the response, DPS has scheduled back-to-back training sessions on Thursday, August 12, 2004 at AZ POST. The morning session will be held from 9-12 and the afternoon session will be held from 1:30 to 4:30. The training will cover on-line completion and submission of Monthly Financial Reports, Quarterly Programmatic Reports, and Agreement Amendment requests.

Registration will be completed on-line through WAGS. Subrecipients will be notified through email when registration is open.

AzSAN and Prevent Child Abuse will present a three-day conference on *Current and Significant Aspects of Criminal Sexuality* with Retired FBI profiler Roy Hazelwood, MS, November 8-10, 2004 at the Black Canyon Conference Center in Phoenix. For more information contact Prevent Child Abuse at (928) 445-5038 or register on-line at www.pcaaz.org (in August).

The Governor's Office and Men's Anti-Violence Network will present *Ending Domestic Violence in Arizona*, August 31, 2004 at the

Westin Kierland Resort in Scottsdale. For more information contact Laura Stormant at (602) 542-3463 or email lstormant@az.gov.

Core Performance Measures

Last quarter the core outcome measures identified for domestic violence programs and sexual assault hotline providers were published.

Listed below are the core outcomes and quality measures identified for Victim/Witness Service Providers:

Core Outcomes Measures:

Healing:

Knowledge:

- ◇ Victims understanding the effects of trauma and victimization
- ◇ Victims reporting an increased knowledge of techniques used to cope with trauma and victimization

Coping:

- ◇ Victims who report increased ability to cope/recover utilizing learned techniques
- ◇ Victims who report the advocate's services increased their ability to cope

Identify Support System:

- ◇ Victims who report a better understanding of local resources and how to access them for support
- ◇ Victims who identify a support system

Restitution/Economic Recovery:

Knowledge:

- ◇ Crime victims who report increased knowledge of the victim's compensation program, restitution, and other financial assistance services

Experiencing:

- ◇ Victims who report benefiting from emergency assistance, if received

Justice:

Knowledge:

- ◇ Victims who report an increased knowledge and understanding of the criminal justice system
- ◇ Victims who report an increased understanding of their legal rights
- ◇ Victims who report the information and assistance provided had a positive impact on their participation in the criminal justice system

Engaging:

- ◇ Victims who report they are satisfied with their level of participation
- ◇ Victims who report that services received helped them exercise their victims' rights during the criminal justice process

Reduced Anxiety:

- ◇ Victims who report services reduced their anxiety about participating in the criminal justice system

Experiencing:

- ◇ Victims who report being more likely to report a future crime based on the services provided by the victim advocate

Safety:

Knowledge:

- ◇ Victims who report understanding and initiating safety plans for immediate and on-going safety needs

Engaging:

- ◇ Victims who report being able to better assess their safety needs

Core Quality Measures:

- ◇ Victims who report that advocacy services provided were helpful
- ◇ Victims who report con-

necting with other agencies after advocates' assistance

- ◇ Victims who felt they had the information needed to make informed decisions about contacting other support services
- ◇ Community organizations or resources who report they and/or their victims benefited from collaboration with this agency



OVC Forum

As mentioned in our previous newsletter, the Office for Victims of Crime created a new web forum designed to link crime victim service providers to their colleagues in other states. Arizona was chosen as one of three states to pilot this forum.

The site has been operational since January 2004. OVC is in the process of updating the site's functionality and is looking for input from the pilot states.

This forum can be accessed at <http://ovc.ncjrs.org/ovcproviderforum> or as a link on the www.azvictims.org website. Visit the website for information on victim-related issues or to post your own questions. If you have suggestions on how to improve the site, email those suggestions to Jessie Ryan at jryan@dps.state.az.us and they will be forwarded to the OVC Forum Coordinator.



We always welcome input for articles in our quarterly newsletter. Forward ideas to your grant coordinator.